

Enable third-party analytics for an event

For more detailed metrics on viewer activity, you can use the Third-Party Analytics feature to send data such as page views, unique viewers, and more to your preferred analytics solution. This feature is available for individual events only and cannot be set up for portals.

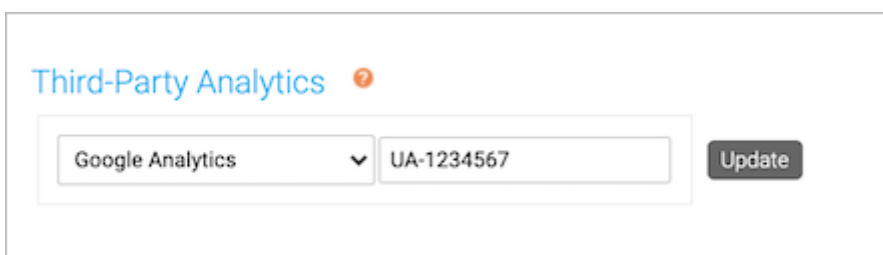
Supported analytics tools are:

- Google Analytics
- HubSpot Analytics
- Facebook Pixel
- Salesforce Pardot Tracking

Data options vary depending on your selected analytics platform. For more details on available data, contact the analytics provider.

To enable third-party analytics for an event:

1. Sign in to the Webcast Admin portal and edit the event.
2. On the left panel, click the **Email & Marketing** tab.
3. Under Third-party Analytics, select your analytics tool, enter your tracking ID, and then click **Update**.

The screenshot shows a user interface for configuring third-party analytics. At the top, the text "Third-Party Analytics" is displayed in blue, followed by a small orange question mark icon. Below this, there is a form with two input fields: a dropdown menu currently showing "Google Analytics" with a downward arrow, and a text box containing the tracking ID "UA-1234567". To the right of these fields is a dark grey button with the word "Update" in white text.

4. When finished, click **Save and Continue**.

Revision #1

Created 31 May 2022 13:57:10 by Chantal

Updated 1 September 2022 15:54:16 by Chantal